ADVANCING ACCESS®

5 mins *Register in as little as **5 minutes!***

iAssist Portal Registration Process: A Step-by-Step Guide

1
Identify the office member who will be using iAssist the most and have them create an account at iAssist.com

Create an Account
If you already have an account, sign in here.

Benefits of an iAssist account
- ✓ Find cost and coverage for 100s of medications
- ✓ Submit prior authorizations and prescriptions
- ✓ Monitor status updates

First Name   Last Name

What's your email? We'll use this for your username.

Please create a unique password.

Use at least 8 characters including: 1 number, 1 uppercase, and 1 lowercase. No spaces, commas, or 3 repeated characters.

Confirm this password.

Are you a prescriber?
○ Yes
○ No

[Create Account]

Welcome, [user first name]!
Your account has been created.

Let's finish setting up. Does your office already have an account?

Yes, I have an office code.
Great! You'll just need to enter the 10-digit code on the next page and you'll be good to go.   [Enter Code]

No, I'll need to create one.
No problem! You'll be asked to enter your office location and general contact information.   [Start New]

Create the office account.
Once you create the account, other staff members can join.

What's the name of your office?

What's the office NPI?

What is a general contact email for your office?

Phone   Fax

Address Line 1

Address Line 2   Optional

City   State   Zip Code

We'll need consent and signature for prescribing.

Business Associate Agreement
In order to participate in the AssistRx System (which shall include, but not be limited to, the iAssist platform and all present and future instances of your request to any person or entity for real-time benefits check verification and other related services where AssistRx is the provider, either directly or indirectly, of such services) (the "Program"), provided by AssistRx, Inc. and/or
☐ I agree

Participation Agreement
In order to participate in the AssistRx System (which shall include, but not be limited to, the iAssist platform and all present and future instances of your request to any person or entity for real-time benefits check verification and other related services where AssistRx is the provider, either directly or indirectly, of such services) (the "Program"), provided by AssistRx, Inc. and/or
☐ I agree

[Next]

2
Additional staff members can be added to account once created

Invite Team Member(s)
Team members will be sent an email inviting them to join your organization. You can also share the office code.

Invite #1   Admin Privileges ⬤

FYI Admin privileges allow team members to create new locations, add team members, and change permissions for the entire organization.

First Name   Last Name

Work Email

Location(s)
☑ Four Oaks Cardio

Restricted Prescriber(s)
You do not have any prescribers in your organization yet.

➕ Invite Another Team Member

[Send Invite (1)]

The invites have been sent.

If for some reason they don't accept, just hit "resend" on the organization page.

3
When adding prescribers to the account:

A) Add NPI and their personal information

Step 1 of 3: Verify Identity
If you don't have all the information, enter the NPI, Date of Birth, and Specialty and click "email prescriber" below.

Prescriber NPI

Prescriber Date of Birth

Specialty

Last 4 Digits of Prescriber SSN

[Next]

B) Verify identity via Knowledge Based Authentication (KBA)

Step 2 of 3: Verify Identity
Please answer the following questions. You get up to three attempts.

What school did you attend?
○ University of Iowa
○ Central College
○ University of Northern Iowa
○ Muscatine Community College

What was the make of your first car?
○ Ford
○ Honda
○ Chevy
○ Oldsmobile

What city did you live in the past?
○ Houston
○ Boston
○ Orlando
○ Irvine

[Next]   [Back]

C) Add prescriber signature and click "Finish"

Step 3 of 3: Verify Identity
Please sign for prescribing purposes.

Type   Draw   Clear
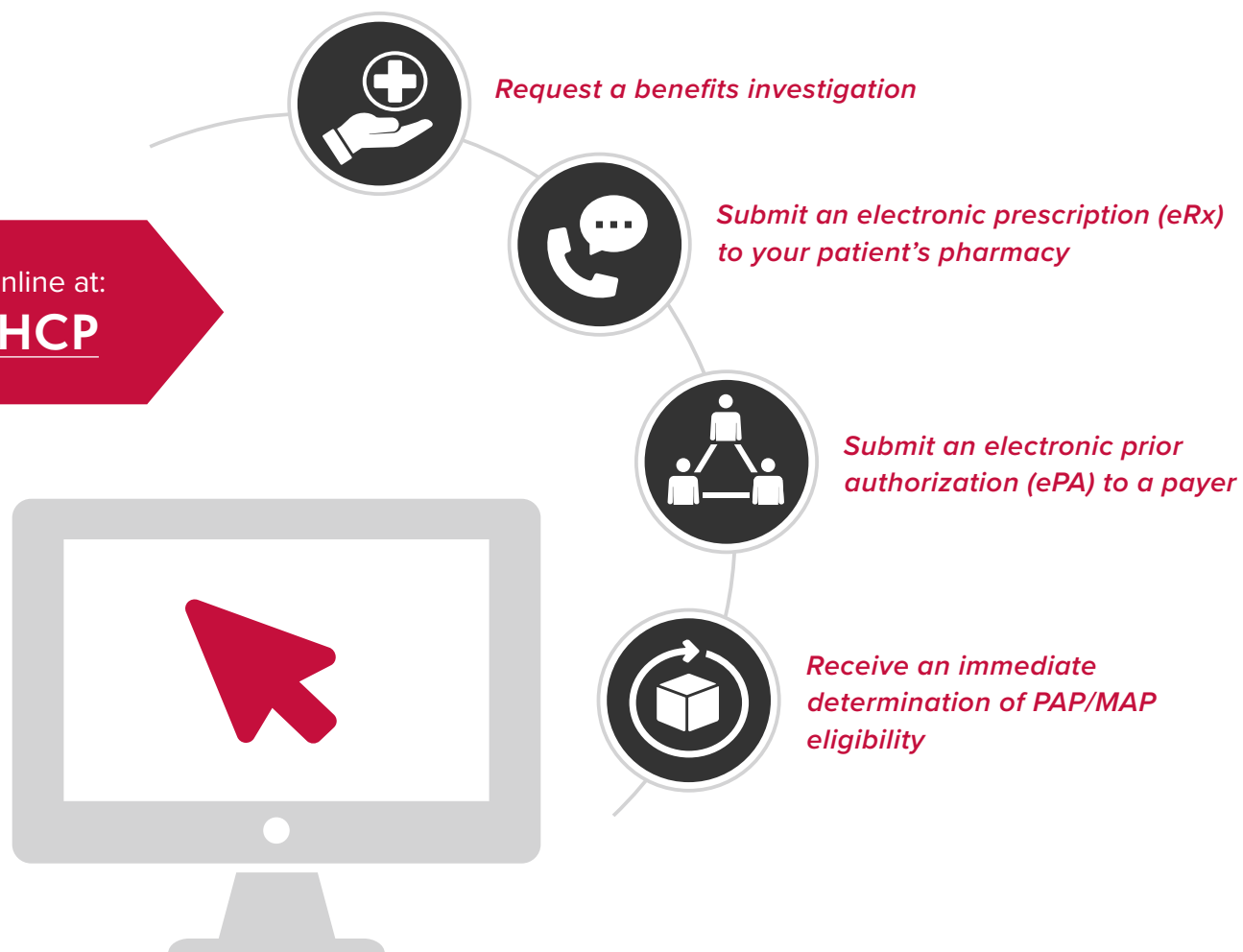
Type Signature Here

[Apply]

[Finish]

ADVANCING
ACCESS®

Visit the HCP iAssist portal and enroll your patient online at:

GileadAdvancingAccess.com/HCP

GET STARTED!

Follow the **Step-by-Step Guide** on page 1 of this guide to register online. Once inside the portal, HCPs can easily enroll their patients into the program and help them access their prescribed therapy.

Request a benefits investigation

Submit an electronic prescription (eRx) to your patient's pharmacy

Submit an electronic prior authorization (ePA) to a payer

Receive an immediate determination of PAP/MAP eligibility

We're here to help. For general Advancing Access® information, enrollment questions, or to find out what program offerings may be available to help, call Advancing Access at **1-800-226-2056**, Monday through Friday, 9 AM to 8 PM EST.

Program support offerings may include:

▶ A benefits investigation

▶ Prior authorization education and tracking

▶ Co-pay enrollment for commercially insured/eligible patients

▶ Coverage support may be available based on your patient's situation

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🛡 **GILEAD**